

Update – 22nd September 2023



NHS

Contact your
GP practice

Clear on
cancer Help us
help you

With coughs, colds and covid circulating, it's important not to delay seeking help if you or friend or family member has been coughing for three weeks or more.

It's probably nothing serious, but it could be a sign of cancer. Early diagnosis and treatment of cancer can save lives. Please contact the surgery as soon as possible. For more information visit [Cancer - Signs and symptoms - NHS \(www.nhs.uk\)](https://www.nhs.uk)

Covid & Flu Update

It's been wonderful to see so many patients at our flu / covid clinics. If you haven't booked your appointment already, please contact us as soon as possible.

Call us, after 11am, on **01503 266 960** and select option 2.

Originally government policy was that covid vaccinations could not take place before 1st October, however this stipulation changed in response to the new variant that is circulating and the growing number of cases.

If you originally booked for a flu only clinic in September, you can now have both flu and covid vaccinations at your appointment, freeing up the need to come to a subsequent clinic for your covid jab. You do not need to do anything; you will be offered both when you visit.

REMINDER - Staff Training – surgery closure

As part of our commitment to ongoing staff training, we will be closing the surgery on the afternoon of Wednesday 27th September 2023. We are open in the morning, so if you are unwell on the day, you can call us, as you normally would in the morning.

If you need assistance for a life-threatening condition, please dial 999 to contact the ambulance service. Please note that 999 should only be called for an emergency situation. If you have a routine or non-urgent request, please telephone the surgery when it re-opens at 8:30am on Thursday.

In the meantime, please be aware that training afternoons will be a regular occurrence, possibly monthly, although details will always be shared in advance.

Polite request for dogs to stop fouling on the grounds of Polperro Surgery

Finally, can we please kindly request that dogs stop fouling around our surgery in Polperro. Our staff park alongside the building and it is not fair that they have to dodge the dog mess, which also poses an infection control risk as this could easily be walked through the surgery by patients and staff.

Please can we ask dog owners to be responsible and as a private property, we kindly ask that fouling in our grounds stops immediately. Cameras are in operation, and we will have no alternative other than to report these incidents, if they continue, as a genuine concern for public health & safety.

Thank you for your understanding.

Kind regards,

GP Partners and Team
Old Bridge Surgery