

Update – 15th September 2023

With Covid numbers increasing, please can we request that patients refrain from popping into the surgery for general enquires or to make an appointment.

Appointments with a LIVI GP can be booked via the LIVI app, with the added convenience or being able to speak to a GP from the comfort of your home when the surgery is closed. Alternatively, appointments with the surgery team can still be made by **calling** us directly.

Another way to book an appointment with the surgery team, is to click-on the link to book an appointment when we send out an electronic appointment invitation. Usually for patients with long-term conditions, when invited, we would encourage as many patients as possible to use this method as it's easy to use and avoids contacting the surgery by phone.

Fit notes, blood results and GP letters can be requested through our website, so no need to call the reception or pop-in to request these, especially whilst we experience very high call volumes, particularly around booking flu and covid vaccinations.

In the meantime, we have today started administering flu and covid vaccinations and your patience and understanding is greatly appreciated. You may experience a little longer on the phone, but please be assured your call is important to us and we will get to you as soon as possible.

Staff Training

As part of our commitment to ongoing staff training, we will be closing the surgery on the afternoon of Wednesday 27th September 2023. We are open in the morning, so if you are unwell on the day you can call us, as you normally would in the morning.

If you need assistance for a life-threatening condition, please dial 999 to contact the ambulance service. Please note that 999 should only be called for an emergency situation. If you have a routine or non-urgent request, please telephone the surgery when it re-opens at 8:30am on Thursday.

GP Recruitment

Just a friendly reminder, we continue our search for a GP. This is vital for the delivery of our services, especially as we head into autumn / winter, and we appreciate your support if you know of any GPs who might like to join us.

Kind regards,

GP Partners and Team
Old Bridge Surgery