

Old Bridge Surgery Patient Participation Group (PPG)

Meeting on Tuesday 10 May 2022 at 11 am

Present: Judy Benton
Michelle Hyatt
Sally Harmer

Apologies: Andy French

1	<p>Action Points from Previous Meeting</p> <ul style="list-style-type: none"> ● PPG Membership – see item 2 ● GP Member – initially Dr Mogford, then rotate GP partners for future meetings ● PPG Text Reference in GP Contract – attached ● Demographic Data – previously circulated to PPG members ● Communications – patient leaflet to be forwarded to PPG next week ● OBS Website – Jess Wright is OBS website co-ordinator, PPG to liaise re future suggestions ● Funding – TS advises funding will be considered on case by case basis, PPG has no need for funding as yet ● Neighbouring PPGs – SH briefed PPG members on her meeting with Claire Croft 	
2	<p>PPG Membership – more PPG members are needed, request TS assistance with identifying potential recruits, if possible with a wider demographic. Consider creation of a Virtual PPG (ref Rame & Quay Lane)?</p>	SH / TS
3	<p>PPG Terms of Reference – review NHS template terms of reference as draft for PPG ToR</p>	MH
4	<p>Communication with OBS Patient Group – a small percentage of the Patient Group may not have access to the internet or email, so potential means of communication are by phone, letter, newsletter articles, in-surgery interviews. Does OBS want PPG to communicate direct with the Patient Group or only via OBS? How does OBS usually communicate with the Patient Group – via text, email, patient newsletter – and particularly those patients who are not online? Potential role of Social Prescriber drop-in sessions to elicit patients’ feedback. Are OBS happy with the PPG setting up a Facebook page, and a non-NHS email address for PPG members’ use?</p>	SH / TS
5	<p>OBS Website Review by Healthwatch Cornwall – circulated by TS previously. OBS website content/structure may be an area for PPG review in future, will ask AF to liaise with Jess Wright re creation of PPG page on OBS website</p>	AF
6	<p>AOB</p> <ul style="list-style-type: none"> ● East Cornwall Umbrella PPG meeting on 12 May – SH to attend via Teams ● Nutrition & Diet at Your GP Surgery online discussion on 25 May – initiated by Dietetics Department of Plymouth Uni, SH to take part via Zoom 	SH
7	<p>Next OBS PPG Meeting At OBS on Monday 13 June at 5 pm – to be attended by TS and Dr Mogford</p>	